



Empowering Connections, Ensuring Care. Delivering Specialised Healthcare Voice Solutions.

VOITEC HEALTHCARE

Our mission is to not just deliver specialised voice technology solutions; but to enable connections, foster collaboration, facilitate coordination and unlock new possibilities for care through the power of voice.



SAMWIN HEALTHCARE ATTENDANT SOLUTIONS

samwin Healthcare Attendant Console

Transforms the way healthcare facilities handle call flows and communications. Integrating advanced voice technology with a focus on healthcare requirements.

Seamless Integration of Patient Systems

Create a modern and efficient healthcare industry data exchange with HL7/FHIR integration, streamlining the call handling process for healthcare.

Messaging and Incident Management

Streamline the operators' workflow, accelerating the mobilisation of staff during emergencies. Message, drive incident notifications and leverage a role-based directory.

Increased Mobility samwin Mobile Agent

The samwin Mobile Agent helps minimise business disruption, staying connected, when an operator needs to complete work away from their desk.



SOOTHING THE CALL FLOW FOR ALFRED HEALTH'S CRITICAL COMMUNICATIONS HUB

Empowering Alfred Health's operator centre with samwin

- Cloud telephony platform
- samwin operator console, seamless integration with Cisco's CUCM and Webex
- samwin addressing the complex requirements for healthcare operator centres
- Single point of access to be able to update flows, user preferences and reporting.

VOITEC IN NUMBERS

4 out of 6

of the top hospitals in Australia turn to Voitec

85

hospitals and healthcare providers in Australia turn to Voitec

623

seats of switchboard & downstream call management

36

million calls a year, handled by Voitec switchboards

100%

implementation success, never failed an implementation

100%

on time project delivery