Voitec

Empowering Connections, Ensuring Care.
Delivering Specialised Healthcare Voice Solutions.

VOITEC HEALTHCARE

Our mission is to not just deliver specialised voice technology solutions; but to enable connections, foster collaboration, facilitate coordination and unlock new possibilities for care through the power of voice.

VOITEC HEALTHCARE SOLUTIONS

samwin Enterprise Attendant Console	HL7 FHIR Integration	Alert Notification	CX CLOUD® Healthcare
Seamless engagement from the first touch with the caller at the centre of attention.	Creates a modern and efficient healthcare industry data exchange, streamlining the call handing process for healthcare.	Streamline the operators' workflow, accelerating the mobilisation of staff during emergencies.	Brings voice AI driven conversations to life. Facilitating real-time dynamic open-ended inquiries in a natural and engaging environment.

SOOTHING THE CALL FLOW FOR ALFRED HEALTH'S CRITICAL COMMUNICATIONS HUB

Empowering Alfred Health's operator centre with samwin

- Cloud telephony platform
- samwin operator console, seamless integration with Cisco's CUCM and Webex
- samwin addressing the complex requirements for healthcare operator centres
- Single point of access to be able to update flows, user preferences and reporting.

VOITEC IN NUMBERS

4 out of 6
of the top hospitals in Australia turn to Voitec

85
hospitals and healthcare providers in Australia turn to Voitec

623
seats of switchboard & downstream call management

36
million calls a year, handled by Voitec switchboards

100%
implementation success, never failed an implementation

100%
on time project delivery

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